

# West Suffolk Civil Parking Enforcement Monthly Update

**Period: June 2021**

## Introduction

The purpose of this report is to provide monthly information about parking patrols and enforcement across West Suffolk including the Babergh Mid Suffolk areas that we patrol on their behalf. Patrols are undertaken by teams based in three operational centres at Bury, Newmarket and Stowmarket (for Babergh Mid Suffolk).

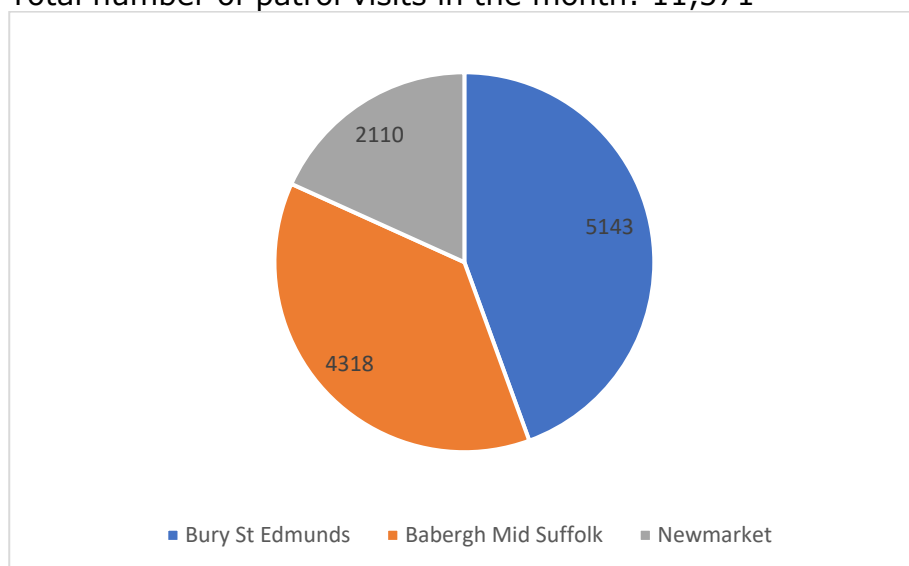
Civil Parking Enforcement in West Suffolk commenced on 6 April 2020 with the general backing of the public and businesses. Parking enforcement on-street had previously been the responsibility of the Police who can now prioritise their resources to more important tasks.

In managing the expectations of our residents, Members are reminded that:-

1. CPE powers are enshrined in law (Highways Act 1980, Traffic Management Act 2004 and Road Traffic Regulation Act 1984)
2. In its capacity as the Highway Authority, Suffolk County Council delegates CPE enforcement functions to us in West Suffolk and parts of Babergh and Mid Suffolk through an Agency Agreement (set-out in [CPE frequently asked questions](#) on our website).
3. The Agency Agreement clearly sets out the functions and service levels we have to comply with and provide.
4. We enforce the lines and signs that are on the street. Any discretion in doing so is severely limited – a vehicle is either parked on the street legally or it is parked illegally and subject to a penalty charge notice if caught.
5. Changes to the lines and signs are the responsibility of the Highway Authority through a [Traffic Regulation Order \(TRO\)](#) procedure defined in the legislation which is a relatively lengthy and expensive process.
6. Our website contains a lot of useful Information on CPE, including:-
  - [Appeals procedure](#)
  - [Reporting parking problems and infringements](#)
  - [Information on resident parking zones including requests for new schemes](#)
  - [Information on parking and no waiting restrictions](#)
  - [Information on pavement and verge parking](#)

## Patrol Visits

Total number of patrol visits in the month: 11,571



### Stowmarket Team

Location	No of Visits	PCN's Issued
Sudbury	2026	456
Stowmarket	1822	249
Lavenham	116	8
Eye	84	11
Onehouse	31	0
Acton	3	0
Great Waldingfield	4	1
Great Cornard	57	3
Bures St Mary	27	1
Long Melford	129	10
Debenham	14	1
Elmswell	5	0

### Bury St Edmunds Team

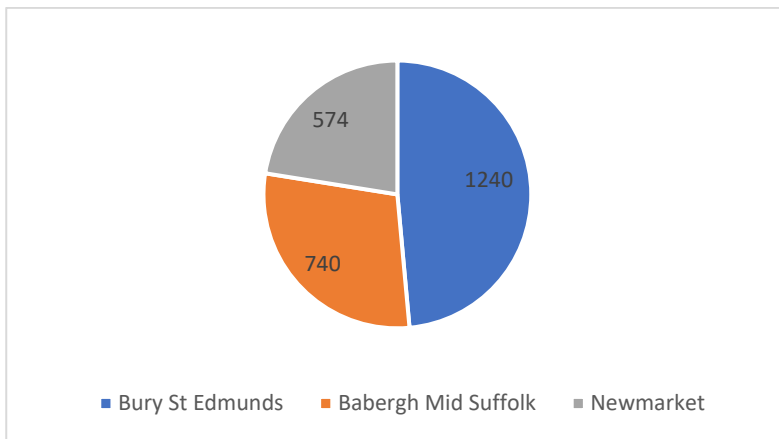
Location	No of Visits	PCN's Issued
Bury St Edmunds	5106	1218
Hundon	4	1
Great Whelnetham	2	0
Nowton Country Park	18	17
Hardwick Heath Country Park	12	4
West Stow Country Park	1	0

### Newmarket Team

Location	No of Visits	PCN's Issued
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Haverhill	769	171
Clare	38	1
Newmarket	1069	330
Mildenhall	199	59
Brandon	6	1
Exning	13	2
Cavendish	7	0
Clare Country Park	5	8
Brandon Country Park	4	2

**Total number of PCNs issued this month: 2554**



PCNs issued at £70* rate:	1187
PCNs issued at £50* rate:	1368
PCNs issued on-street	1817
PCNs issued off-street (car parks)	738
PCNs paid	2120
PCNs paid at discount	1847

*\*there are two different fine rates depending on the seriousness of contravention*

**PCNs appealed by informal challenge**

Informal Challenges received	413 (16.16 % of PCNs issued)
Challenges accepted	83 (20.10 % of challenges received)
Challenges rejected	330 (79.90 % of challenges received)

## **Enforcement Agents**

We now have an arrangement with Anglia Revenues Partnership (ARP) to act on our behalf to enforce and recover any outstanding Penalty Charge Notice that are registered as debts and remain unpaid. May 2021 was our first full month of sending PCNs cases over to them. ARP will recover outstanding debt within the Anglia region.

### **ARP**

PCN Cases sent to up ARP June 2021	721
PCN Cases Paid (up to 30th June) via ARP	79
PCN Cases with a payment plan arrangement with ARP.	70

### **Dukes**

Dukes are a national debt collection and enforcement company that will recover all PCN registered debts which remain unpaid. Recovery of these debts will take place outside of the Anglia region which will span the whole of the UK.

PCN Cases sent to Dukes	106
PCN Cases Paid via Dukes (up to May 2021)	14
PCN Cases with a payment plan arrangement with Dukes	2